

QUALITY POLICY

Gary Fletcher (Surfacing) Ltd is committed to:

Providing customers with high quality products and services which meet requirements and are fit for their purpose.

Operating the business to the systems required by ISO 9001:2015.

Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.

Promoting the culture of continual quality improvements and the philosophy of getting things “right first time”.

Rigorously controlling & continuously monitoring the supply, installation and completion to programme of all projects undertaken.

Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.

Everyone at Gary Fletcher (Surfacing) Ltd. is responsible for the quality within the company, and for maintaining high standards.

Gary Fletcher

**Gary Fletcher
Managing Director**

November 2017